

The fiber optic signal light on the router is off

That blinking red LOS light means your router has lost its connection to your internet provider's network. Before you panic or call tech support, there are several simple fixes you can try at ...

LOS (Loss Of Signal) Normal: OFF. If ON or blinking red: There is a physical fiber disconnection or cut, dirty connector, broken patch cord, or no signal from the provider.

If this light is off or red, try restarting your ONT by unplugging it for 30 seconds and plugging it back in. If the light doesn't return to green, log in to your Surf account to check for any reported outages in your ...

If your online or internet indicator light is off or flashing, your modem hasn't established an active connection with your ISP. Most light-based issues resolve with a 60-second power cycle -- ...

Broadband light (solid green): DSL or fiber connection is established. Broadband light (blinking green): The gateway is training or syncing with the DSL/fiber signal.

If the internet light on your ONT is flashing, it could mean that the device is trying to establish a connection to the fiber-optic network. This is usually a normal part of the startup process, ...

Read our guide to the multiple status lights on a tower-style modem. Learn what each light means and how to use them troubleshoot your fiber internet connection.

If the status light ring is off (no color), it means your router is not connected to the network. The most common causes of this are loss of power to the fiber terminal (ONT) or an unplugged network cable.

If the light is red or off, there's a problem with your internet connection. It's normal for the internet light to be blinking during boot up, but if it never goes solid, your equipment is having trouble ...

Learn how to troubleshoot fiber networks. Identify common issues like high loss, dirty connectors, and signal drops, with practical solutions for optical links.

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